



Human Resources
9000 International Drive
Orlando, FL 32819

February 9 – 11, 2011

To Peter:

This letter is to thank you for participating in our management lecture series, REAL. I appreciate your willingness to provide 6 sessions to accommodate our diverse staff with various schedules. Your patience throughout the booking process was also appreciated as I was not able to commit until close in to the dates. Although I often have last minute trainings arranged, this was a first that we had to wait so long for contracted dates and then have to put the presentation together so quickly. Your flexibility made it all possible.

Your willingness to accept feedback throughout the course of the program meant that the presentation got better and better. Each session you were able to stick to our time parameters which made for very happy managers. I also appreciate the follow up article you put together for our staff.

With gratitude,

Chris Zaremby
Training Manager, Rosen Hotels & Resorts